

Fourth System Minimum Requirements

Version 4



Browser Software

We test and support the following on mobile and desktop browsers:

Microsoft Internet Explorer 8 & upward.

Most recent stable version of of Safari*, Chrome* & Firefox*.

- **People System** is fully supported for all modules on Internet Explorer. For non-Internet Explorer browsers the HR, Rota, Tronc & Training modules are supported. The other modules supporting during late 2015.
- **Trade Simple** is supported only on Microsoft Internet Explorer 7 and with Internet Explorer 8 and upwards with Compatibility Mode enabled.
- **Star Chef** is supported only on Microsoft Internet Explorer 8 and upwards.
- **FnB Manager & FnB Enterprise** are supported on Microsoft Internet Explorer 8 and upward.
- **Inventory and Procurement** Module supported on all above browsers.

* Google, Apple & Firefox best practice assumes that the auto-update capability is enabled on the device running the browser.

Browser Settings

- Pop-up blocker off (or pop-ups allowed from *.fourthhospitality.com & *.fourth.com & *.tradesimple.net & *starchef.net).
- Cookies must be enabled within your browser.
- Plug-ins (ActiveX) on Internet Explorer must be enabled to view some onscreen reports.

Internet Connection

- We recommend connection speeds of 1MB down/512KB up. The bandwidth required will vary depending on the number of users and other simultaneous usage of the connection. Please speak with us for more information, as required.
- A proxy server may be used, however, we have seen connectivity issues if the outbound Internet connection used is load balanced across multiple external IP addresses. This is typically found within Head Office configurations. The Fourth Service Team are happy to discuss with the appropriate Customer technical team on the needed configuration.

Virus Protection/Firewall

- In accordance with good computing practices we require that all computers have a suitable level of virus protection.
- Firewalls are also strongly recommended in order to protect the computer.

3rd Party Software or Device Configurations

- Fourth software will operate as required on typical and usual device configurations; however there are hundreds of permutations or methods of configuring a device that may influence the way our software operates. Fourth can provide technical assistance if needed for a configuration is not working as expected.