



# WORKER INJURY ON-THE-JOB?

## Life-threatening or Emergency: Call 911 immediately

1. Employee needs to be treated at the **closest emergency room**
2. If possible, **send** a printed copy of:
  - ✓ **FORM 1:** Treatment Authorization Form
  - ✓ **FORM 2:** LabCorp Post-Accident Drug Testing Form
  - ✓ **FORM 3:** Zurich Medical Information form with pharmacies
3. **Notify Fourth immediately** - fill out and email or fax **Form 4 (First Notice of Injury)**
  - The injury may be reportable to OSHA or your state. Ask Fourth for guidance.

## NON-EMERGENCY:

### Send Employee to closest Urgent Care, Walk-in Clinic, or ER for Treatment

1. Send printed copy of:
  - ✓ **FORM 1:** Treatment Authorization Form (**use website on form to find treatment locations**)
  - ✓ **FORM 2:** LabCorp Post-Accident Drug Testing Form
  - ✓ **FORM 3:** Zurich Medical Information form with pharmacies
2. **Notify Fourth immediately** - fill out and email or fax **Form 4 (First Notice of Injury)**
  - The injury may be reportable to OSHA or your state. Ask Fourth for guidance.

All forms are included in this packet and are also available online at <https://www.fourth.com/support/hr-form-center> under the Workers' Comp Forms section. You can also call Fourth at 813-643-4000 or 877-315-0004 if you have any additional questions.

**FORM 1: Treatment Authorization Form** - Provide this form to their treatment facility; it contains needed billing and policy information. There is also a website <http://www.goperspectra.com/VPD/zurich> on the form to locate treatment facilities such as walk-in clinics, urgent care facilities, and emergency rooms. You can also call Fourth at 813-643-4000 during normal business hours.

**FORM 2: LabCorp Post-Accident Drug Testing Form** - Provide the injured employee with the **LabCorp Form** and direct the employee to report to the nearest LabCorp facility with a picture ID **as soon as reasonably possible**. A drug and alcohol test are required even if no treatment / medical attention will be sought. Employees can visit [www.labcorp.com](http://www.labcorp.com) or call 1-800-329-6334 and select option 4 to locate a collection site.

**FORM 3: Zurich Medical Information Guide** - Please fill in the employee's name, date of injury and state. It provides the injured employee with contact information for finding providers, scheduling services, medical equipment, home health, transportation, diagnostic imaging, and information how to submit medical bills. Network pharmacies are also listed if the treating physician prescribes medication for the work-related injury so that the prescription is not an out-of-pocket cost.

**FORM 4: First Notice of Injury Report** - Fill out the **First Notice of Injury Report** and email it to: [wclaims@fourth.com](mailto:wclaims@fourth.com) or fax (813) 643-4441 it to Fourth. Instructions are included on the form. This form must be completed in its entirety, although don't delay reporting for any reason.

**FORM 5: Refusal of Treatment Form** - Should the injured employee decide to refuse treatment/medical attention, complete and return **both FORM 4 & 5 (First Notice of Injury Form and the Refusal of Treatment Form)**. The employee will also be required sign the forms; if the injured employee refuses to complete and sign the form, a manager or authorized representative is to complete the Refusal of Treatment Form on behalf of the injured employee and make note of the employee's refusal to sign the document. This should be faxed along with the First Notice of Injury Report.

# Form 1

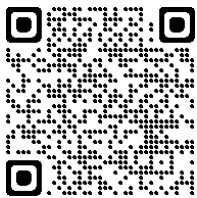


## Treatment Authorization Form

In the event of an employee injury, the employee should immediately notify a member of Management and follow the steps listed on the first page.

### Find Treatment Providers

**Zurich - Find a Provider (<https://www.goperspecta.com/VPD/zurich>)**



Online source of medical providers who specialize in treating workers compensation injuries and illnesses as well as provider reviews and outcome ratings. Go to the website by using the web address above, QR code, or call **866-732-5342**.

You can also call Fourth at **813-643-4000** during normal business hours.

**The injured employee will need to provide the following information to the network provider.**

**Insured: Choice Employer Solutions Inc. dba: Fourth HR / Employer Name:** \_\_\_\_\_

**Insurer:** Zurich North America

**\*Please Fax DWC-25 Form to: 813-643-4441**

### Billing Information:

<b>Submit Claim Related Documents Online:</b> <a href="http://www.zurichna.com/claims">www.zurichna.com/claims</a> → "upload documents"	<b>E-billing:</b> Electronic Clearinghouse – Jopari Solutions (Payer ID: Zurich Insurance N.A. - 16535)
<b>Email:</b> usz.zurich.claims.documents@zurichna.com	<b>Fax:</b> 847-240-8172
<b>Mail:</b> Zurich North America – Claims P.O. Box 968070 Schaumburg, IL 60196-8070	<b>Medical Provider Helpline:</b> 719-590-8719

**\*DRUG TEST is Required within 24 Hours of Injury\***

**Employers are required to submit all claims to FOURTH within a 24-hour period.**

# Form 2



## LABCORP WEB COC FORENSIC DRUG-FREE WORKPLACE COLLECTION AUTHORIZATION FORM

Donor Name: \_\_\_\_\_

**Donor must bring this Authorization Form and Photo ID to the collection site.**

Specific account information for collection services for this donor:

ASAP/ Choice Employer Solutions, Inc. dba Fourth HR

LabCorp Account #: 514581

Location Code: None Required

Test(s) To Be Performed: Employer please check the following:

### Choose Reason for Test:

- Pre-employment
- Return to Duty
- Accident
- Reasonable Suspicion/Cause
- Random
- Follow-up
- Other

### Choose Testing Panel:

- Profile 1 - 5 Panel
- Profile 2 - 8 Panel
- Profile 3 - 10 Panel

EMPLOYER/DONOR:

To locate a LabCorp collection site location, go to [www.labcorp.com](http://www.labcorp.com), click on the "Labs & Appointments" box, enter your address or zip code, then choose "Employment Drug Testing" as the service and click "Go". A list of collection locations will display along with addresses, hours of operation, and the ability to schedule an appointment.

**If you have any questions, please call 800-329-6334 Option 4**

## Workers' Compensation medical information guide



We hope you find this resource helpful in navigating your Workers' Compensation coverage for your work-related illness or injury so that you can get the care you need. If you have questions or need additional information, call us at 800-987-3373.

### EMPLOYEE INFORMATION      SCHEDULING SERVICES

CLAIMANT NAME:

CLAIM NUMBER:

DATE OF INJURY:

STATE:

Note: Modified duty may be available, contact your employer for details.

If your doctor requires you to have any of the following services/treatments, scheduling can be provided by calling the following:

**Medical Equipment, Home Health, Transportation and Translation:** Healthe Systems 844-402-1842

**Diagnostic Imaging (e.g., MRI, CT):**  
 CareWorks 866-535-0905  
 Navigere 800-595-7173  
 One Call 800-490-1909

### PHARMACY INFORMATION      BILLING INFORMATION

If you need a prescription filled for your work-related injury or illness, for your convenience, you can go to an Optum Tmesys network pharmacy. Please give this temporary card to the pharmacist. When the pharmacy is part of the Optum Tmesys network, the pharmacist will fill your prescription at no cost to you. If your pharmacy is not part of this network, you may need to pay for the prescription and seek reimbursement from the carrier.

	NDC	Envoy
BIN	004261	002538
CVPCN	CAL	Account#
FF Group	ZRCHFF	NA

#### Participating Pharmacies

Costco	Target
CVS	Walgreens
Sam's Club	Walmart

Pharmacy Help Line: 800-964-2531

For additional participating pharmacies in your area, go to [www.tmesys.com](http://www.tmesys.com) or call 866-599-5426.

#### Send medical bills to:

**Submit Claim-Related Documents Online:**  
[www.zurichna.com/claims](http://www.zurichna.com/claims)  
 "Upload Documents"

**E-billing:** Electronic clearinghouse - Jopari Solutions  
 (Payer ID: Zurich Insurance N.A. -16535)

**Email:** [usz.zurich.claims.documents@zurichna.com](mailto:usz.zurich.claims.documents@zurichna.com)

**Fax:** 847-240-8172

**Mail:**  
 Zurich North America - Claims  
 P.O. Box 968070  
 Schaumburg, IL 60196-8070

**Medical Provider Helpline:** 719-590-8719

### C.A.R.E.® Directory

Online source of medical providers who specialize in treating Worker's Compensation injuries and illnesses as well as provider reviews and outcome ratings. Go to [www.goperspecta.com/vpd/zurich](http://www.goperspecta.com/vpd/zurich) or call 866-732-5342.

Zurich  
 1299 Zurich Way, Schaumburg, IL 60196-1056  
 800 982 5964 [www.zurichna.com](http://www.zurichna.com)

This guide is intended as a general description of certain types of insurance and services available to qualified customers through the companies of Zurich in North America, provided solely for informational purposes. Nothing herein should be construed as a guarantee of payment or claim acceptance. The applicable workers' compensation policy is the contract that specifically and fully describes the coverage, terms and conditions. Optum is not a subsidiary or affiliate of Zurich. Zurich expressly disclaims any and all damages and other costs that may arise related to the use of or reliance upon the products, services, representations or warranties made by or on behalf of Optum.

# Guía de información médica de compensación de trabajadores



Esperamos que este recurso le sea útil mientras navega por la cobertura de compensación de trabajadores correspondiente a su lesión o enfermedad de origen laboral, de modo que pueda recibir la atención que necesita. Si tiene alguna consulta o necesita información adicional, llámenos al 800-987-3373.

## INFORMACIÓN DEL EMPLEADO

NOMBRE DEL SOLICITANTE:

NUMERO DE RECLAMO:

FECHA DE LA LESION:

ESTADO:

Nata: El trabajo modificado podría estar disponible, comuníquese con su empleador para obtener más información.

## PROGRAMACIÓN DE SERVICIOS

Si su médico requiere que usted reciba cualquiera de las siguientes servicios o tratamientos, llame a las siguientes números para programarlos:

**Equipo médico, atención médica domiciliaria, transporte y traslado:** Health Systems 844-402-1842

**Imagenología diagnóstica (p. ej., IRM o TC):**

CareWorks 866-535-0905

Navigere 800-595-7173

One Call 866-490-1909

## INFORMACIÓN FARMACÉUTICA

Para su conveniencia, usted puede ir a una farmacia de la red de Optum Tmesys si tiene que adquirir un medicamento con prescripción para su lesión o enfermedad relacionada con el trabajo. Por favor dele esta tarjeta temporal al farmacéutico. Cuando la farmacia forme parte de la red e Optum Tmesys, el farmacéutico le proporcionará su medicamento con prescripción sin costo alguno para usted. Si su farmacia no forma parte de esta red, es posible que usted tenga que pagar al medicamento con prescripción y solicitar el reembolso a la compañía de seguros.

	NDC	Envoy
BIN	004261	002538
CVPCN	CAL	N.º de cuenta
GRUPO FF	ZRCHFF	NA

Línea de ayuda farmacéutica: 800-964-2531

Para más información sobre las farmacias en su área, visite [www.tmesys.com](http://www.tmesys.com) o llame al 866-599-5426.

## INFORMACIÓN DE FACTURACIÓN

**Envíe las cuentas médicas a**  
(send medical bills to):

**Online:** [www.zurichna.com/claims](http://www.zurichna.com/claims)

**E-billing:** Electronic clearinghouse- Jopari Solutions  
(Payer ID: Zurich Insurance N.A.-16535)

**Email:** [usz.zurich.claims.documents@zurichna.com](mailto:usz.zurich.claims.documents@zurichna.com)

**Fax:** 847-240-8172

**Mail:**  
Zurich North America - Claims (Solicitudes)  
P.O. Box 968070  
Schaumburg, IL 60196-8070

**Línea de ayuda del proveedor:** 719-590-8719

## Directorio de C.A.R.E. ®

Una fuente en línea de proveedores de atención médica especializados en brindar tratamiento de lesiones y enfermedades del programa de compensación de trabajadores así como de evaluar proveedores y resultados. Visite [www.goperspecta.com/vpd/zurich](http://www.goperspecta.com/vpd/zurich) o llame al 866-732-5342.

Zurich  
1299 Zurich Way, Schaumburg, IL 60196-1056  
800 982 5964 [www.zurichna.com](http://www.zurichna.com)

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# FORM 4

# First Notice of Injury

Please notify Fourth **immediately after the workplace injury** by emailing or faxing this form to: **wcclaims@fourth.com** or **813-643-4441**. Do not delay reporting.

<b>Client Name</b>		<b>Today's Date</b>	
<b>Employee Name</b>		<b>Employee SSN</b>	
<b>Date of Accident</b>		<b>Time of Accident</b>	<input type="checkbox"/> AM <input type="checkbox"/> PM
<b>Employee Address</b>		<b>Phone Number</b>	
<b>City, State, Zip</b>		<b>Date of Birth</b>	
<b>Occupation</b>		<b>Date of Hire</b>	

Accident Information (to be completed by a supervisor)

<b>Supervisor's Name:</b>		<b>Supervisor's Contact Number:</b>	
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**Employee's Description of Accident:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

<b>Part of Body Injured (including left or right side):</b>	
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<b>Injury or Illness that occurred?</b>	
---	--

<b>Did accident occur on premises?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	<b>If "no", where?</b>
---	------------------------

<b>Equipment or devices damaged?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	<b>If "yes", what?</b>
---	------------------------

<b>Were there any witnesses?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	<b>If "yes", list names:</b>
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<b>Was the employee wearing:</b> <input type="checkbox"/> slip resistant/safety shoes <input type="checkbox"/> cut-resistant gloves <input type="checkbox"/> chemical-resistant gloves <input type="checkbox"/> eye protection <input type="checkbox"/> rubber apron <input type="checkbox"/> hearing protection <input type="checkbox"/> respiratory protection <input type="checkbox"/> other:
---

<b>Do you agree with the description of the accident?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>If "no", reason?</b> _____
--

<b>Facility Name, Address, and Phone Number where employee sought treatment:</b>	_____ _____ _____
--	-------------------------

<b>Was the employee sent for drug test?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No	<b>If "yes", facility name:</b> _____ <b>Address:</b> _____ <b>Phone:</b> _____
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<b>Do you know of any other prior accidents or pre-existing conditions that may have been a factor in this accident?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>If "yes", explain:</b> _____ _____
--

<b>Has employee returned to work?</b> <input type="checkbox"/> Yes - Date? _____ <input type="checkbox"/> No - Last date worked? _____
--

<b>Will you continue to pay wages instead of workers' comp?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <b>If "yes", through when?</b> _____
---

<b>Employee's current wage?</b> \$ _____ Per?
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<b>Average hours per day?</b> _____	<b>Average hours per week?</b> _____	<b>Average number of days per week?</b> _____
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**Any person who knowingly and with intent to injure, defraud, or deceive any employer or employee, insurance company, or self-insured program, files a statement of claim containing any false or misleading information commits fraud, punishable as provided in s.817.234. Section 441.105(7), F.S.**

**I have reviewed, understand and acknowledge the above statement.**

**Employee Signature (if applicable):** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Employer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

# Form 5



## Refusal of Treatment Form

Client Name: \_\_\_\_\_

Employee Name: \_\_\_\_\_

Date of Injury: \_\_\_\_\_

Description of Accident: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### To be completed by employee

Reason I am declining medical treatment: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

I understand that medical treatment is available to me paid for by Fourth (employer) for the accident described above. I confirm that \_\_\_\_\_ offered me this medical treatment on \_\_\_\_\_ for this work-related accident. By my own choice, I have decided NOT to seek medical treatment for this injury. Should I seek medical treatment at a later date for this work-related injury, I must first contact my employer and receive authorization PRIOR to being treated. I also understand that to receive this employer paid medical treatment for this injury; I must go to the approved medical provider that my employer provides and also complete all necessary paperwork for an authorization from my employer. Any treatment I receive before an authorization has been granted will result in non-payment by my employer.

\_\_\_\_\_  
Employee Printed Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Employee Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Witness

\_\_\_\_\_  
Date